



ការិយាល័យ មហាវិថី ដំបូង

Legal Brief No 12
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Prakas No. 100

Conditions and Procedures for the Issuance of Permit to Companies Conducting Domestic Digital Hailing Services for Road Transport Operation

I. Scope of Application			
This prakas aims to regulate all companies providing hailing services through digital platform for road transport operation. It sets out the condition and procedure to apply for (i) Certificate of Domestic Digital Hailing Service for Road Transport Operation (“ Certificate ”); and (ii) License of Domestic Digital Hailing Service for Road Transport Operation (“ License ”) via online platform of the Ministry of Public Work and Transportation (“ MPWT ”) https://ts.mpwt.gov.kh .			
II. Required Documents for Issuance, Extension and Change of License and Certificate			
<i>List of Documents</i>	<i>Issuance and Change of License</i>	<i>Issuance and Extension of Certificate</i>	<i>Issuance, Extension and Change of Branch Certificate</i>
ID Card (Certified by the local authority) or Copy Valid Visa/Passport	√	√	√
Certified Residential Letter (If Director/Branch Manager is foreigner)	√	√	√
Certificate of Incorporation	√	√	X
Memorandum and Articles of Association	√	X	X
Online Service Certificate issued by the Ministry of Post and Telecommunication	√	√	X
Location of the Company or Branch approved by the Local Authorities	√	√	√
Lease Agreement of the Company/Branch	√	√	√
Patent Certificate of the Company/Branch	√	√	√
Company’s License issued by MPWT	X	√	√
List of Transport Vehicle registered under the name of the Company/Branch	X	√	√
Company’s Certificate issued by MPWT	X	X	√
Validity	Permanent	2 years	2 years\
III. Compliance Obligations			
<ol style="list-style-type: none"> To provide training to drivers on the traffic law, driving skills, customers services, moral and ethic; To provide (i) driver licenses for Cambodian; (ii) vehicle ID Card and plate number; (iii) Certificate of vehicle Technical Inspection (except motorcycle); (iv) Certificate of Domestic Transport Operation (except motorcycle, tricycle and motorcycle with trailers); (v) company’s logo on vehicle and (vi) staff’s id card issued by the company. To ensure customers’ security by (i) installing the application, which the driver’s photo is shown therein and allows the customers to share their location to their relatives, friends and competent authority in case of emergency; and (ii) taking strict measures in case there is any complaint on the driving under the influence of drug and alcoholic, physical violence and sexual harassment. 			
IV. Penalties			
Revocation or Suspension of Certificate and License for the period of 3 to 6 months.			

For additional information or questions regarding this matter, our professional team is here to assist you.

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យុទ្ធសាស្ត្រ G ជាន់ទី៧ អគារអិលសេនត្រាល(លេខ១២) វិថីសម្តេចប៉ែន នុត (២៨៩) ភូមិ១៣ សង្កាត់បឹងកក់១ ខណ្ឌទួលគោក រាជធានីភ្នំពេញ ព្រះរាជាណាចក្រកម្ពុជា - ១២១៥១

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